WESTJET BAGGAGE FEE CLASS ACTION SETTLEMENT CLAIM FORM

Deadline to Submit Claim Form: FEBRUARY 10, 2025

Class Members must submit a claim in accordance with the court-approved protocol to be eligible to receive a *pro rata* share of the settlement to be deposited to their WestJet Travel Bank accounts. Class Members that paid the fee for their first checked bag multiple times during the class period may only submit a claim for their first three checked bags.

The settlement provides that each approved claim will not exceed \$45CAD for Class Members on or after July 6, 2017, and \$18CAD for Class Members before July 5, 2017. These are maximum figures, and not the *pro rata* amount that each member would receive. The *pro rata* amount depends on the number of valid claims.

Can I Submit This Claim Form?

You are only eligible to submit this Claim Form if <u>all</u> of the following apply to you:

You are an individual residing anywhere in the world, who travelled on WestJet Booking* made directly with WestJet**, during the Class Period "defined below" and paid to WestJet a fee for the first checked bag:

- 1. **Canada domestic flight**: tickets issued on or after September 15, 2014, for travel on or after October 29, 2014, through July 29, 2017; or
- 2. **USA and international flights**: tickets issued on or after November 3, 2015, for travel on or after January 6, 2016, through February 27, 2019.

*"WestJet Booking" means a fare-paying itinerary on: (a) a WestJet-operated flight where WestJet was both the "marketing carrier" and "operating carrier;" or (b) a flight operated by WestJet's code-share partners where WestJet was the "marketing carrier."

**"made directly with WestJet" means directly through WestJet's company website, WestJet's business website, WestJet in person, WestJet's contact centre, or WestJet Vacations Inc. via its website or contact centre.

If you do not fit within the above class definition, please do not submit a claim. Claim forms will be verified and invalid claims will not be approved.

How Do I Fill Out and Submit This Claim Form?

If you believe you are eligible and you would like to submit a claim, you have three options:

- (1) Complete the pre-populated form in the e-mail link that you received. Your claim must be submitted online by February 10, 2025.
- (2) Submit an electronic claim form, along with proof of class membership. Your claim must be submitted online by February 10, 2025.
- (3) Submit a paper claim form, and mail it to: WestJet Settlement Administrator, c/o A.B. Data, Ltd., P.O. Box 173103, Milwaukee, WI 53217 Your claim must be postmarked by February 10, 2025.

Please read and follow these instructions carefully. Please do not omit any information asked for. Failure to provide complete and accurate information may result in a delay in the processing of your Claim Form.

Each class member must submit a claim form.

INSTRUCTIONS:

Section 1 – Login to File a Claim

You must have a WestJet Rewards ID to participate in the settlement.

If you cannot remember your WestJet Rewards ID, please visit https://www.westjet.com/en-ca/forgot-password-or-id to recover your WestJet Rewards ID.

If you do not have a WestJet Rewards ID, please visit https://www.westjet.com/en-ca/rewards/join to create a WestJet Rewards account. Once you have a WestJet Rewards ID, please click here to continue.

Section 2 - Claimant Information

- Please provide all required contact information of the individual that is making the claim.
- If the claim form is being submitted on behalf of another person, the name and contact information of the person submitting the form must also be provided

Section 3 – Number of Claims Being Submitted

- As noted in the court-approved distribution protocol, each class member may submit a claim for fees in relation to no more than three pieces of first-checked baggage in the claims period.
- If you are submitting for multiple claims, the claims administrator will process your claim in reverse chronological order, starting from the most recent trip within the class period.

Section 4 - Claimant Signature and Certification

Please read, date, and sign the statement.

Your claim must be submitted or postmarked on or before February 10, 2025.

Do I Need to Attach Any Documents to the Consumer Claim Form?

You need to attach the proof of class membership specified in section 4.

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- (1) Complete the pre-populated form in the e-mail link that you received. Your claim must be submitted online by February 10, 2025.
- (2) Submit an electronic claim form [INSERT LINK], along with proof of class membership. Your claim must be submitted online by February 10, 2025.
- (3) Submit a paper claim form, and mail it to: WestJet Settlement Administrator, c/o A.B. Data, Ltd., P.O. Box 173103, Milwaukee, WI 53217 Your claim must be postmarked by February 10, 2025.

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Section 3 – Number of Claims Being Submitted

- As noted in the court-approved distribution protocol, each class member may submit a claim for fees in relation to no more than three pieces of first-checked baggage in the claims period.
- If you are submitting for multiple claims, the claims administrator will process your claim in reverse chronological order, starting from the most recent trip within the class period.

Section 4 – Proof of Class Membership

- For <u>each</u> of the claims in section 3 (above), you must provide proof of class membership.
- Proof of class membership include the following:
 - (1) WestJet booking confirmation number, or copy of the WestJet booking confirmation; and
 - (2) Proof of payment of the first checked baggage including the receipt or credit card statement showing payment may be required.

Section 5 - Claimant Signature and Certification

Please read, date, and sign the statement.

Your claim must be submitted or postmarked on or before February 10, 2025.

Do I Need to Attach Any Documents to the Consumer Claim Form?

You need to attach the proof of class membership specified in section 4.

CLAIM FORM (Generic/Paper)

Section 1 - Claimant Information

INDIVIDUAL CLAIMANT NAME *

| AUTHORIZED REPRESENTATIVE (IF | THI LICIDIL | |
|-------------------------------|---------------------|-----------------------|
| STREET ADDRESS* | | FLOOR/SUITE |
| CITY* | STATE/PROVIN CE* | ZIP OR POSTAL CODE |
| COUNTRY VESTJET REWARDS ID* | | |
| VESIGET REWARDS ID | | |
| MOBILE PHONE NUMBER | | |
| EMAIL ADDRESS | | |

Section 2 - Flight Information

| 1 | Booking Confirmation Date | |
|---|----------------------------------|--|
| | Booking Confirmation ID | |
| | Proof of Payment | |
| | | |
| 2 | Booking Confirmation Date | |
| | Booking Confirmation ID | |
| | Proof of Payment | |
| | | |
| 3 | Booking Confirmation Date | |
| | Booking Confirmation ID | |

| Proof of Payment | |
|------------------|--|

Section 3 – Proof of Class Membership

- For <u>each</u> of the claims in section 3 (above), you must attach proof of class membership.
- Proof of class membership include the following:
 - (1) WestJet booking confirmation number, or copy of the WestJet booking confirmation; and
 - (2) Proof of payment of the first checked baggage including the receipt or credit card statement showing payment.

Section 4 - Claimant Signature and Certification

By signing this claim submission, I certify that the information included with this claim submission is accurate and complete to the best of my knowledge, information, and belief. If I am submitting this claim submission on behalf of a claimant, I certify that I am authorized to submit this claim submission on the claimant's behalf. I am, or the claimant on whose behalf I am submitting this claim submission is, a member of the class, and not subject to any of the exceptions to being included in the class. I agree and consent to be communicated with electronically via email and/or mobile phone text (message & data rates may apply). I agree to furnish additional information regarding this claim submission if requested to do so by the Claims Administrator.

| SIGNATURE | DATE |
|-----------|------------|
| | mm/dd/yyyy |